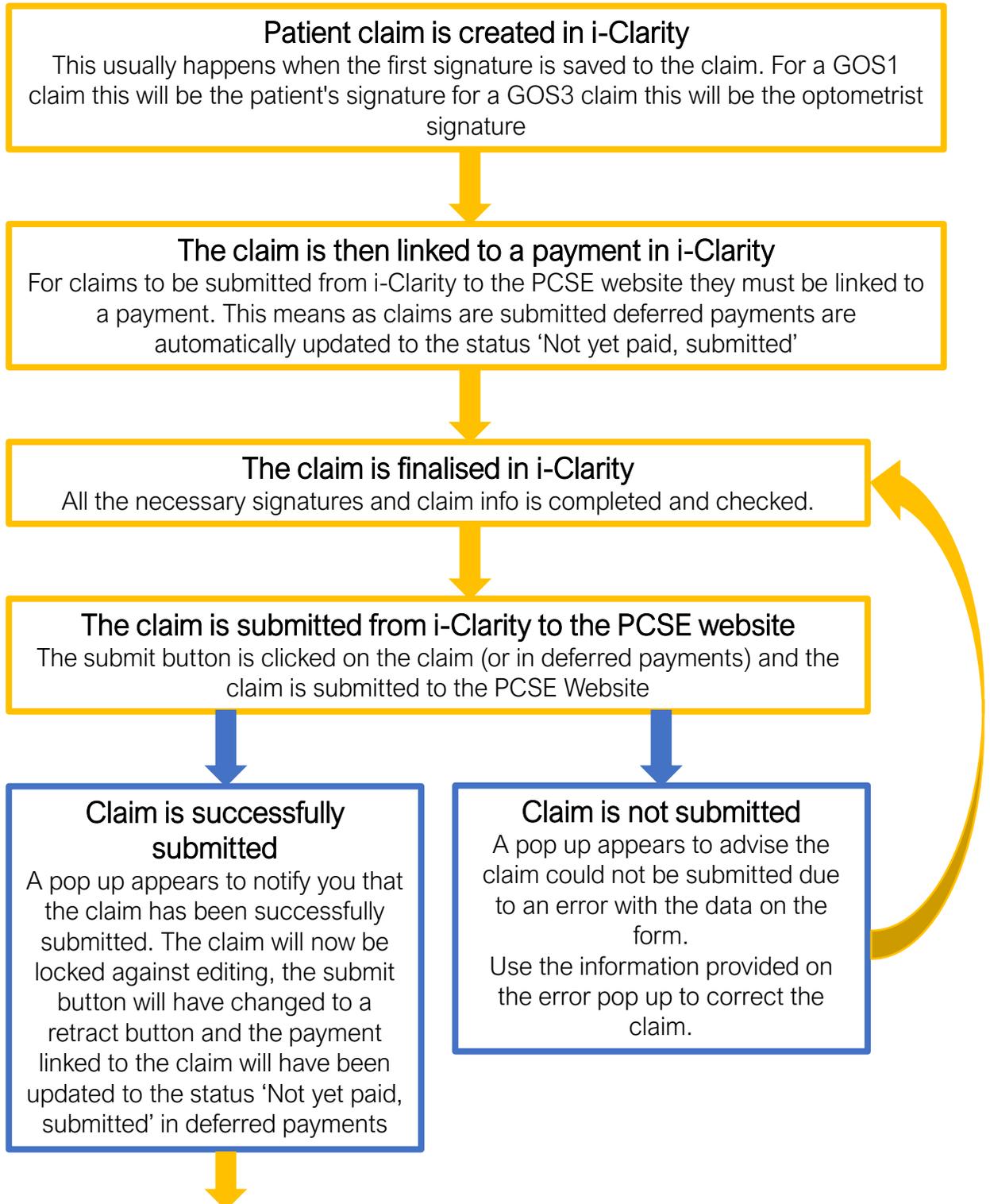


English eGOS Claims follow this process through the i-Clarity system to the PCSE website



The claim status is checked through i-Clarity

Later that day or on future day of your choosing e.g. the next day the status of the claim is checked through i-Clarity. This can get done from deferred payments by clicking on the 'Update claim status button' on the 'Not yet paid., submitted' page. (This can also be done on an individual patient claim)

Claim Marked as Accepted

The claim status will show as accepted. No further action is required on this claim form

Claim Marked as Rejected

The claim has been rejected the reason must now be amended

Claim Rejection Reason

The claim that has been rejected is opened by double clicking on the patient name in the deferred payments list. Click on the get status button to see the rejection error code. Type this code into the 'error code' form to find out the rejection reason.

The Claim is retracted

Click the retract button on the claim to open the claim for editing.

The Claim is amended

Amend the claim as directed by the error code information. And save the claim.

The Claim is Submitted

The submit button is clicked on the claim (or in deferred payments) and the claim is submitted to the PCSE Website

Claim is successfully submitted

Claim is not submitted

The claim processed for payment on the PCSE website

This step requires not interaction and will happen automatically



i-Clarity deferred payments crossed checked with your payment statement on the PCSE website

Your statement will be available on the PCSE website. Cross reference this statement with your deferred payments in the status 'Not yet paid, submitted'.

Tick those payments shown as paid on your statement.

Once complete click the button 'Update selected records to paid'.